

Goal No. 5: CHILDREN AND FAMILIES' WELL-BEING

Improve the well-being of children and families in Los Angeles County as measured by achievements in the five outcome areas adopted by the Board: good health; economic well-being; safety and survival; emotional and social well-being; and education/workforce readiness.

Strategy 1: Coordinate, collaborate, and integrate services for children and families across functional and jurisdictional boundaries.

- Objective 1: By August 2000, establish a centralized function within the Chief Administrative Office to provide the leadership, planning, real time data, and ability to measure results necessary to deliver services to children and families in a seamless fashion.
- Objective 2: By December 2000, develop a draft action plan that outlines the structure, systems, and steps to be taken to develop a seamless service delivery system.
- Objective 3: By March 2001, adopt and begin the process for implementing a service integration action plan that seeks to integrate County services for children and families focusing on five key areas: access to services; customer service and satisfaction; data sharing; multi-agency service delivery; and funding for services.
- Objective 4: By December 2001, develop a plan that identifies long-term, systemic changes needed to fully realize and sustain improved outcomes for children and families.
- Objective 5: By December 2001, each department will have outlined and incorporated into its departmental strategic plan, the steps taken to collaborate towards improving the five outcomes for children and families.

Strategy 2: Implement a system to measure progress towards improving the five outcomes for children and families.

- Objective 1: By March 2001, adopt the Results-Based Decision Making model, which includes results and performance accountability, as a common analytical framework for measuring progress towards the five outcome areas for children and families.

- Objective 2: By July 2001, identify and adopt a small set of standard Countywide indicators for quantifying and measuring progress towards achieving the five outcome areas for children and families.
- Objective 3: By September 2001, develop a standardized system of measuring and establishing performance measures for County programs that are both linked to the standard Countywide indicators (where possible) and consistent with the service and program mandates of the population served.
- Objective 4: By October 2001, link the implementation and achievement of performance indicators to the County's strategic planning process and the Management Appraisal Performance plans for County managers.
- Objective 5: By December 2001, incorporate the Results-Based Decision Making model into the County budget process for departments with funding allocated to provide services for children and families, and restructure the Children's Budget to illustrate linkages among resources and programs/services across service delivery systems to improve outcomes for children and families.

Strategy 3: Engage individual departments in their planning efforts towards achieving the five outcomes for children and families.

- Objective 1: By July 2001, each department will include in its departmental strategic plan, a section that outlines how individual departmental services and programs are aimed at improving the five outcome areas for children and families.

3/22/01

Phase I – Completed July 2002